

# NEWSLETTER

## A Message from Our New CEO, Robert J. Goscicki

Dear Fellow Members,

After finishing an incredible first few months as President / CEO of South Metro Federal Credit Union (FCU), I would like to express how proud I am to be a part of this truly wonderful credit union. I have found it to be an organization that has a history of strong financial performance because of its supportive Board of Directors, knowledgeable Management Staff and hard-working, energetic Staff. The efforts by everyone has resulted in outstanding financial results by keeping the focus on excellent member service while promoting the superior products and services you expect.



If there has been one thing that we as members, volunteers and staff have had in common, it is our exposure to change. Change, or evolution, implies a lack of stagnation and a desire to continually improve. It also fulfills a need for South Metro FCU to be relevant in our marketplace, our community, and to our members now and into the future.

The current economic environment is presenting new challenges to South Metro FCU and my fellow members. I invite you to look back and to look ahead. It is a good time for all of us to re-evaluate our financial priorities and goals, and to reconsider the tools and methods used to achieve financial security.

We are proud to continue to serve our community in many ways and make a profound difference driving our mission of providing financial education and awareness.

Thank you for being a member of South Metro FCU! We all are working hard every day for your continued loyalty and trust.

## Download Our Mobile App: Banking when you need it, where you need it

It's convenient, easy, and secure! Deposit. Transfer. Pay.

*Download it today!*



---

## SCAM ALERT Student Loan Forgiveness

With the new student loan forgiveness program in full swing there are scammers looking to take advantage of the situation.

- Do not pay for a service to help you with this process. This program is completely free and there is only one way to apply at [StudentAid.gov](https://studentaid.gov).
- Do not give out your FSA ID to anyone. If the person you are talking to requires your FSA ID login information it is a scam.
- Do not trust anyone that says they are working with the Department of Education. They may appear legitimate with logos and official looking names. It is possible that they may even know your loan balance. When in doubt hang up and call your [federal loan servicer directly](#).

Report scams [here](#).

[Visit the FTC Website  
to Learn More](#)

---

## Employee Highlight: See it, Say it Make a Difference Program

We strive to empower our team members to make a positive difference with our "See it, Say it, Make a Difference" program. Team members recognize their peers for their day to day acts of team work and going above and beyond their regular duties.

After each quarter, we recognize one team member who has made a positive difference in the workplace. At the end of the year, the four team members choose a charity to "give back" to in the form of a donation.

### The 2022 2nd Quarter Winner is:

#### Jamie Swanson

Senior Lending Specialist. Jamie has been with us since April of 2015.

#### What do you enjoy most about working for SMFCU?

What I like most is that we have the best team around, and that we get to know our members on a first name basis.

## Upcoming Events

### [Sending a Smoke Signal - The Little Market That Could](#)

Thursday nights June 2 - September  
4 PM - 7 PM  
Tractor Supply Co.  
16907 Hwy 13 S, Prior Lake

### [SVA Golf Scramble](#)

Monday September 19  
2:30pm Start | 1:00pm Check-In  
Island View Golf Club, Waconia

### [Membership Appreciation Month](#)

Month of September  
Freebie Fridays, Local Charity Contest, Auto  
Loan Refinance Deal, Save on Closing Costs

## Important Dates

Labor Day - September 5  
Branches Closed

Indigenous Peoples' Day (Columbus  
Day) - October 10  
Branches Closed

Veterans Day - November 11  
Branches Closed